### Intervention

1. **Have you had the chance to start taking your new medicine yet?**
2. **How are you getting on with it?**
3. **Are you having any problems with your new medicine, or concerns about taking it?**
4. **Do you think it is working?** (Prompt: is this different from what you were expecting?)
5. **Do you think you are getting any side effects or unexpected effects?**
6. **People often miss taking doses of their medicines, for a wide range of reasons. Have you missed any doses of your new medicine, or changed when you take it?** (Prompt: when did you last miss a dose?)
7. **Do you have anything else you would like to know about your new medicine or is there anything you would like me to go over again?**

### Follow up

1. **How have you been getting on with your new medicine since we last spoke?** (Prompt: are you still taking it?)
2. **Last time we spoke, you mentioned a few issues you’d been having with your new medicine. Shall we go through each of these and see how you’re getting on?**
3. **A) The first issue you mentioned was [refer to specific issue] - is that correct?**
   **B) Did you try [the advice / solution recommended at the previous contact] to help with this issue?**
4. **Did you try anything else?**
5. **Did this help?** (Prompt: how did it help?)
6. **Is this still a problem or concern?**

   Repeat Questions 3-6 for each issue that the patient discussed at the Intervention stage

7. **Have there been any other problems/concerns with your new medicine since we last spoke?**
8. **People often miss taking doses of their medicines, for a wide range of reasons. Since we last spoke, have you missed any doses of your new medicine, or changed when you take it?** (Prompt: when did you last miss a dose?)