**Relationships and costs**

**Manchester Meeting**

2 way dialogue

Mutual respect

Cooperation

Knowing who does what

Sharing intelligence where appropriate

Understanding each other values

Adaptable

Responsive outputs

Flexibility

Equality

Professional

Respectful

Friendly

Regular contact

First name terms

Accessible

Aligned priorities

**London meeting**

Mutual understanding

Shared goals

Trust

Take time to develop

Personal

Solution not problem

Meet their needs

2 way active communication

Right people at the right level

Tailored to personality

Inclusive

Reciprocal understanding of roles and responsibility

Regular liaison

Communications

Pharmacist cost per hour (£28 for 15 mins)

Manchester - £90, £70, £60, £60

London - £100, £80, £40, £40

Technician

Manchester - £40, £30, £28, £20

London - £50, £30, £20, £20

HCA

Manchester - £24, £20, £20, £15

London - £30, £17, £12, £10