

PSNC Agenda

for the meeting to be held on 11th July 2018

at Crewe Hall, Weston Road, Crewe, CW1 6UZ

commencing at 9am

Members: Richard Bradley, David Broome, Mark Burdon, Peter Cattee, Ian Cubbin, Marc Donovan, Samantha Fisher, Mark Griffiths, David Hamilton, Jas Heer, Tricia Kennerley, Clare Kerr, Sunil Kochhar, Andrew Lane, Margaret MacRury, Fin McCaul, Has Modi, Lucy Morton-Channon, Garry Myers, Bharat Patel, Indrajit Patel, Prakash Patel, Umesh Patel, Jay Patel, Janice Perkins, Adrian Price, Sian Retallick, Anil Sharma, Stephen Thomas, Faisal Tuddy, Gary Warner

Chairman: Sir Mike Pitt

1. Apologies for absence

Apologies for absence have been received from Ian Cubbin, Clare Kerr, Janice Perkins (Wednesday only) and Anil Sharma.

2. Chairman's Report and Chief Executive's Report

ACTION

3. Funding

An update will be given on the work being done by the New Funding Models Working Group; as well as an update on the current Cat M and Margin issues, followed by Q&A.

4. Group Discussion: Technology and the Opportunities for Community Pharmacy

Table group discussions will explore this topic, considering what technology and innovations the sector can take advantage of, to help PSNC to prepare for the future. The background to the discussion and questions to consider are set out in **Appendix 01/07/18**. An article written by Dr Bertalan Mesko titled *The Bright Future of Pharmacies* and coverage from *GP* of recent comments made by the Chairman of NHS England can be viewed by clicking on the following links:

medicalfuturist.com

gponline.com

RATIFICATION

5. Resource Development & Finance subcommittee

A meeting of the Resource Development and Finance subcommittee is scheduled to take place on Tuesday 10th July 2018. The subcommittee chairman will provide a report on the meeting.

6. Legislation and Regulatory Affairs subcommittee

A meeting of the Legislation and Regulatory Affairs subcommittee is scheduled to take place on Tuesday 10th July 2018.

7. LPC & Implementation Support subcommittee

A meeting of the LPC & Implementation Support subcommittee is scheduled to take place on Tuesday 10th July 2018.

8. Funding & Contract subcommittee

A meeting of the Funding and Contract subcommittee is scheduled to take place on Tuesday 10th July 2018.

9. Service Development subcommittee

A meeting of the Service Development subcommittee is scheduled to take place on Tuesday 10th July 2018.

REPORT

10. PSNC Plans

The PSNC Plans can be found at the front of the agenda papers.

11. Next PSNC Meeting

The next PSNC meeting will be held on Tuesday 9th October and Wednesday 10th October at Swindon Marriott Hotel, Pipers Way, Swindon, SN3 1SH.

12. Any Other Business

PSNC Group Discussion - Technology and the Opportunities for Community Pharmacy

Summary and Aims

Announcing a new NHS funding deal, to sit alongside a ten-year plan for a sustainable health service, the Prime Minister last month identified the need to harness technology as a key priority for the NHS. Advances in technology are going to drive major changes in the health service, so to help PSNC to prepare for the future we must consider what role community pharmacies will have in this evolving health service and how the sector can take advantage of the developing technology.

In this discussion we will consider a draft report on the future of health services from the Royal Free Charity and Transform. Committee Members are asked for ideas and reflections on the opportunities that technology presents for community pharmacy.

Introduction: The NHS and Technology

Committee Members may be aware of Theresa May's speech given on 18th June 2018 in which she highlighted the need to harness innovation as one of her five key areas of focus for the NHS. The other areas were: putting patients at the heart of how we organise care; developing a workforce empowered to deliver the NHS of the future; increasing our focus on prevention; and achieving true parity between mental and physical healthcare.

In particular, the Prime Minister stated:

"We also need to invest in technology to improve the way care is delivered. This includes pioneering the further development of a vast array of apps which allow people to access health support online, by email, by phone or face to face depending on what they need, what they want, and what is convenient to them. Put simply, our long-term plan for the NHS needs to view technology as more than supporting what the NHS is doing already. It must expand the boundaries of what the NHS can do in the future, in the fastest, safest and most ambitious way possible."

The Government also confirmed the need for community pharmacy to harness the power of technology in its open letter to PSNC in December 2015. The letter mentioned new models of ordering prescriptions and collecting dispensed medicines saying: *"In future, patients should be able to choose to order their prescriptions on line and have them delivered to their home if they wish, or to 'click and collect' if they prefer."*

In recent news we have also seen internet pharmacies promoting the cost-effectiveness of larger online dispensing operations to the NHS, and many articles on Apps that enhance, and in some cases seek to replace, elements of both GP and pharmacy services.

Last year, Jeremy Hunt, Secretary of State for Health and Social Care announced that NHS Digital was developing an "integrated app" which all patients would be able to use to access NHS 111, view their health record, book a GP appointment and order repeat prescriptions. At the end of June, the BBC published a short interview with Jeremy Hunt, linked to the NHS 70 celebration, where he reiterated the previous commitment that the NHS app would be available to patients by the end of 2018.

GP Online has also reported on a speech given by NHS England's Chairman, Professor Sir Malcolm Grant, in which he said that the traditional model of general practice may not be able to cope with the increasingly complex wealth of data that will be available in the future.