Annex A: Pharmacy contractor review of the audit results

The audit standard was:

70% of people with diabetes identified by the pharmacy staff during the dispensing of a prescription or in another way are offered public health advice on the importance of them receiving a flu vaccination.

In this pharmacy % of people with diabetes identified by the pharmacy staff during the dispensing of a prescription or in another way were offered public health advice on the importance of them receiving a flu vaccination.

Discuss with your pharmacy team any changes which could be made to your processes to improve compliance levels for provision of advice on flu vaccination to people with diabetes and record them below:

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Discuss with your pharmacy team the information provided by NHS England on trends in relation to people with diabetes that did not previously have a flu vaccination and consider actions which you could take and any changes to procedures you could make ahead of the 2019/20 flu vaccination campaign to increase vaccination uptake in that patient group and record them below:

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