

PSNC webinar: Understanding your Schedule of Payments

The latest PSNC and NHSBSA webinar will describe how your pharmacy's Schedule of Payments is compiled and teach you how to use it to monitor performance.



PSNC and the NHS Business Services Authority (NHSBSA) will be holding a Schedule of Payments webinar on **Tuesday 11th June at 7.30pm**.

The webinar will aim to help community pharmacy contractors to better understand their FP34 Schedule of Payments.

During the online event PSNC and NHSBSA will:

- Explain how your pharmacy's monthly Schedule of Payments is put together;
- Highlight how potential discrepancies between the FP34c and FP34 can creep in;
- Describe where to find various fees and payments in the Schedule;
- Illustrate why your monthly payments may fluctuate; and
- Show you how to use your Schedule to monitor performance.

During the 60-minute webinar viewers will also be given the opportunity to ask questions.

So, if you want to better understand the payments your pharmacy receives from the NHS, please join us for the 'Understanding your Schedule of Payments' webinar.

Book your place now: psnc.org.uk/webinar

Even if you are unable to attend the webinar live, it is still worth registering for the event so that you will be sent a link to the recorded version of the webinar as soon as it becomes available.

Experiencing supply issues?

Pharmacy teams who experience problems in obtaining medicines (generic or branded) or appliances are reminded to feed this back to the PSNC Dispensing and Supply Team to support our ongoing representation of issues in the supply chain.

PSNC reports the feedback received to the Department of Health and Social Care to support their monitoring of the situation. It is also used in discussions with manufacturers, for example, highlighting problems with contingency arrangements.

Please make sure you let us know about any supply issues by using our online feedback forms at: psnc.org.uk/feedback

Can it be dispensed on an FP10?

When pharmacy teams receive NHS prescriptions, they must check whether the items prescribed are allowed on the NHS before dispensing otherwise the contractor may not be paid for them. Below are some products that we have recently received queries about.

Product	Is the item listed in the Drug Tariff?	Is it in the blacklist?*	Does it have a 'CE' mark?	Can it be dispensed on an FP10?	Additional information
Pregnacare tablets	No	No	No	Yes	This item is not listed in Part XVIII (the 'blacklist') of the Drug Tariff and it is not a medical device.
Zoff adhesive remover wipes	No	No	No	Yes	This item is not a medical device (CE marked) and is not listed in Part XVIII (the 'blacklist') of the Drug Tariff.
Flexitol Skin Balm	Yes	n/a	Yes	Yes	This item is a medical device (CE marked) and is listed in Part IX of the Drug Tariff.
Respiflo sterile water inhalation solution	No	n/a	Yes	No	This item is a medical device (CE marked) and is not listed in Part IX of the Drug Tariff.

*n/a is because medical devices are not listed in the blacklist.

Please note: If the prescription is an FP10CN or FP10PN (community nurse prescriber), an FP10D (dental prescriber) or an FP10MDA (instalment dispensing), please visit psnc.org.uk/prescriptionforms for more information.

Ask PSNC

The PSNC Dispensing and Supply Team provides pharmacy teams with support and advice on a range of topics related to the Drug Tariff and reimbursement. Questions asked in recent months include:

Q. I have received a prescription for '28 x 5mg tablets'; however, there is currently a supply issue with that strength and we can only purchase it above Drug Tariff price. The 2.5mg strength is available and works out at the same Drug Tariff price so can I dispense '56 x 2.5mg tablets' instead?

A. No. Reimbursement will be based on the prescribed strength and quantity (Please note that the 'PC' endorsement is not a sufficient endorsement in this situation). If pharmacy teams believe it is in the patient's best interest to 'double up' to support patient care, pharmacy teams are advised to return the prescription to the prescriber so they can make a clinical decision and, if necessary, amend the prescription to ensure correct reimbursement.

Q. I have been told by my wholesaler that a Part VIII A licensed generic product is unavailable. There is no alternative proprietary product available, but a specials manufacturer can prepare this product for me. If I dispense and endorse the unlicensed product will I be reimbursed for it?

A. No. The prescription should be referred back to the prescriber so that they have the opportunity to prescribe an alternative licensed product and/or are aware of the changes in liability caused by an unlicensed product being given to the patient.

If the prescriber believes that the product should be specially manufactured, the prescription should be amended to specify "unlicensed special" within the product description. If the prescriber has stated the name of the specials manufacturer, NHS Prescription Services will pay based on the endorsed invoice price for the specially manufactured product. Remember that, if an unlicensed product is prescribed, the prescription must be included in the red separator in the monthly submission bundle.

Also, it is helpful to inform the PSNC Dispensing and Supply Team about the shortage. If there is a long-term supply problem, PSNC can make an application to the Department of Health and Social Care to remove the product from the Drug Tariff.

More information on the dispensing of unlicensed medicines is available from psnc.org.uk/specials

Q. What should I do if I can't obtain a Part IXA appliance without extra charges?



A. Products listed in Part IXA and IXR of the Drug Tariff are not eligible for Out Of Pocket (OOP) expense claims.

In order to list a product in the Drug Tariff, manufacturers must declare that their product "will be readily available to dispensing contractors either through the normal wholesale network or on equivalent terms". So, if a product is unavailable without additional charges from either the manufacturer or the wholesale network, the manufacturer may not be meeting the requirements for their product to remain listed in the Tariff.

Please report any products in this scenario to the PSNC Dispensing and Supply Team (0203 1220 810 or info@psnc.org.uk) who will investigate and, where necessary, escalate the problem to NHS Prescription Services.

As it can take time to reach a resolution with appliance manufacturers, PSNC recommends considering the following options:

- Contact the Part IXA manufacturer to find out whom they supply to and whether it is possible to obtain the product directly without charge.
- Discuss the problem with the prescriber and consider requesting a new prescription for an equivalent product which is available without additional charges.
- As a last resort, NHS pharmacy contractors are not contractually obliged to supply appliances that would not normally be supplied in the course of their business. Therefore, if a contractor is faced with making a financial loss through dispensing an appliance, they may choose not to dispense it.

Look out for more frequently asked questions next month...

If you would like more information on any of the topics covered, the PSNC Dispensing and Supply Team will be happy to help (0203 1220 810 or email info@psnc.org.uk).

Drug Tariff Watch

Below is a quick summary of the changes due to take place from **1st June 2019**.

Part VIIIA additions

- Alfentanil 5mg/10ml solution for injection ampoules (5) – *Rapifen*
- Alfentanil 5mg/10ml solution for injection ampoules (10) – *Hameln Pharmaceuticals Ltd*
- Budesonide 1mg orodispersible tablets sugar free (90) – *Jorveza*
- Capecitabine 300mg tablets (60) – *Accord Healthcare Ltd*
- Cariprazine 1.5mg capsules (28) – *Reagila*
- Cariprazine 3mg capsules (28) – *Reagila*
- Cariprazine 4.5mg capsules (28) – *Reagila*
- Cariprazine 6mg capsules (28) – *Reagila*
- Chlorhexidine gluconate 1% cream ■ (250ml) – *Hibitane Obstetric*
- Desmopressin 4micrograms/1ml solution for injection ampoules (10) – *DDAVP*
- Diflucortolone 0.1% cream ■ (30g) – *Nerisone*
- Diflucortolone 0.1% ointment ■ (30g) – *Nerisone*
- Diflucortolone 0.3% ointment ■ (15g) – *Nerisone Forte*
- Fentanyl 100micrograms/dose nasal spray (6 dose (6 x ■ 1)) – *Instanyl*
- Fentanyl 100micrograms/dose nasal spray ■ (8 dose) – *PecFent*
- Fentanyl 100micrograms/dose nasal spray (32 dose (4 x ■ 8)) – *PecFent*
- Fingolimod 500microgram capsules (28) – *Gilenya*

- Fluticasone 125micrograms/dose / Formoterol 5micrograms/dose breath actuated inhaler CFC free ■ (120 dose) – *Flutiform K-haler*
- Fluticasone 50micrograms/dose / Formoterol 5micrograms/dose breath actuated inhaler CFC free V (120 dose) – *Flutiform K-haler*
- *Glycopyrronium bromide 400micrograms/ml oral solution sugar free ■ (60ml) – *Sialanar*
- Hydrocortisone 1mg granules in capsules for opening (50) – *Alkindi*
- Hydrocortisone 2mg granules in capsules for opening (50) – *Alkindi*
- Hydrocortisone 500microgram granules in capsules for opening (50) – *Alkindi*
- Hydrocortisone 5mg granules in capsules for opening (50) – *Alkindi*
- Ibuprofen 200mg medicated plasters (2) – *Nurofen Joint & Muscular Pain Relief*
- Ibuprofen 200mg medicated plasters (4) – *Nurofen Joint & Muscular Pain Relief*
- Ibuprofen lysine 200mg tablets (8) – *Feminax Express*
- Ibuprofen lysine 200mg tablets (16) – *Feminax Express*
- Ibuprofen lysine 400mg tablets (12) – *Nurofen Maximum Strength Migraine Pain*
- Ibuprofen lysine 400mg tablets (24) – *Nurofen Express*
- Insulin human 100units/ml solution for injection 3.15ml cartridges (5) – *Insuman Infusat*
- Ketamine 500mg/10ml solution for

KEY:

- Special container
- * This pack only (others already available)
- SLS Selected List Scheme

- injection vials ■ (1) – *Ketalar*
- Lidocaine 0.33% / Cetylpyridinium chloride 0.1% oromucosal gel sugar free ■ (10g) – *Calgel*
- *Magnesium hydroxide 8% oral suspension (500ml) – *Alliance Healthcare (Distribution) Ltd*
- Metronidazole 1g suppositories (10) – *Flagyl*
- Octreotide 500micrograms/1ml solution for injection vials (5) – *Pfizer Ltd*
- Ondansetron 16mg suppositories ■ (1) – *Zofran*
- Paracetamol 325mg / Isometheptene 65mg capsules (15) – *Midrid*
- Paracetamol 325mg / Isometheptene 65mg capsules (30) – *Midrid*
- Roflumilast 250microgram tablets (28) – *Daxas*
- Solifenacin 1mg/ml oral suspension sugar free (150ml) – *Vesicare*

Part VIIIA deletions

- Acemetacin 60mg capsules (90) – *Emfalex*
- Hydrocortisone 1% / Pramocaine 1% foam enema (40 dose) – *Proctofoam HC*
- *Magnesium hydroxide 8% oral suspension (200ml) – *J M Loveridge Ltd*
- Methadone 35mg/3.5ml solution for injection ampoules (10) – *Physeptone*

For a full list of the upcoming Drug Tariff changes, including amendments, please visit: ow.ly/KzeO30oN3Ax

Part IX deletions

Product	Product Code, Size, Type
BANDAGES - Hero Healthcare Ltd- Carolon - multi-layer compression bandage kit	All sizes
Nélaton Catheter ('ordinary' cylindrical Catheter) Single use - Wellspect HealthCare LoFric Insti-Cath - (Tiemann)	10ch (821000) and 14ch (821400)
Foley Catheter - 2 Way For Long Term Use – Adult - Richardson Healthcare Ltd - Cath-It Advance	10ml, 12-16ch (908112-16)
WOUND MANAGEMENT DRESSINGS - Soft Polymer Wound Contact Dressing with Polyurethane Foam Film Backing - Sterile - Allewyn Gentle	All sizes
TRACHEOSTOMY AND LARYNGECTOMY APPLIANCES - Tracheostomy and Laryngectomy Protectors - Protect (Shower Protector)	71-0070-00
ILEOSTOMY (DRAINABLE) BAGS - Hollister Ltd - Impression "C" with convex wafer Transparent with beige Comfort backing on body worn side	22mm (3281)
SKIN FILLERS AND PROTECTIVES – Respond Healthcare Ltd - OstoMart Astoa Barrier Cream	100g (ABC100) and sachets 2g (ABC2 30)