

Pharmacy Quality Scheme – NSAID audit quality criterion

Read the [NHS England & NHS Improvement \(NHSE&I\) report](#) on the findings and recommendations from the previous clinical audit on NSAIDs prescribed for those aged 65 years and above without gastroprotection, undertaken as part of the 2018/19 Quality Payments Scheme. Contractors should implement the findings and recommendations from this report.

Read the updated [2019/20 NSAID audit paperwork](#)

Read the supporting information in the [NHSE&I PQS guidance](#) on pages 45-47

Decide if you want to use NHSBSA's [Manage Your Service \(MYS\)](#) or [PharmOutcomes](#) for recording your patient information (pros and cons of both services are listed at psnc.org.uk/pqsnsaid) and whether you will add this information directly onto the web-based system or whether you will record the information on paper and then add to MYS or PharmOutcomes at a later date

PharmOutcomes – If you are going to record this on paper first and then transfer onto PharmOutcomes, print out the data collection forms at: psnc.org.uk/pqsnsaid

MYS – If you are going to record this on paper first and then transfer onto paper, print out the data collection forms at: psnc.org.uk/pqsnsaid

Select a date when you are going to start your audit period from (data must be collected for two weeks with a minimum sample size of 10 patients). In cases where there is difficulty in obtaining the minimum sample size, the audit should be extended to four weeks after which contractors will be able to submit the data with the number of patients, they have been able to include in the audit even if less than 10.

Start the audit. The audit should only include each patient once during the audit period. For all patients that do not attend the pharmacy to collect their medicine, attempts should be made to contact the patient, e.g. by phone. Where such attempts have failed this must be recorded on the PMR or other appropriate patient record.

Ensure that all patients aged 65 years and over who are regularly taking an oral NSAID or COX-2 inhibitor without gastro-protection have been referred to their GP/appropriate healthcare professional for a review, unless the patient has already seen their prescriber for a review in the previous six months.

PharmOutcomes – An automatic referral can be sent to the patient's GP practice when the patient's data from the audit is added to the system.

MYS – If using MYS, a template paper referral form is available at psnc.org.uk/pqsnsaid. This can be sent to the GP practice by post or hand delivery or secure email. The forms should not be faxed.

Once the audit period is complete, ensure all the patient data is added to PharmOutcomes or MYS (if you have been recording this on paper). Record how they have incorporated the learning of the audit into future practice elsewhere, as this information cannot be recorded on either of the web-based platforms.

PharmOutcomes – The audit data will be automatically submitted to NHSE&I, so you are not required to submit the data. When you complete your PQS declaration in February 2020 on MYS, you can print out your results from the 'Reports' section on PharmOutcomes which will provide the required information for completing the NSAID quality criterion section on your PQS declaration.

MYS – Once all the audit data has been added to MYS, remember to press the 'Submit' button. This means you have submitted your data to NHSE&I (you should receive an email to confirm you have submitted your data, which should be retained as evidence. When you come to complete your PQS declaration in February 2020, the required information for the NSAID quality criterion should be pre-populated on your declaration.