NHS
Business Services Authority

FP10

NHS Prescription Form

Changes to the FP10 NHS Prescription Form Communications toolkit

January 2020

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Summary

The suite of FP10 prescription forms has been updated. Changes have been made to the layout of the prescription form(s), which are intended to better enable patients to claim the exemptions to which they are entitled, and entitled, and to reduce confusion for patients.

Changes have also been made to the Electronic Prescription Service (EPS) and prescribing and dispensing systems.

The new paper FP10 will be in circulation from the end of January 2020.

More information and full guidance is available on the NHSBSA website: **www.nhsbsa.nhs.uk/prescription-forms**

Key messages

- The suite of FP10 prescription forms has been updated.
- The changes are intended to better enable patients to claim the exemptions to which they are entitled.
- The changes include a new exemption box U for patients who are in receipt of Universal Credit and meet the criteria for free NHS prescriptions. Not all benefits entitle people to free prescriptions and dental treatment.
  Patients can find out if they're entitled using the **online eligibility checker.**
- Universal Credit claimants are only entitled if their earnings in their last assessment period were £435 or less, or £935 or less if their Universal Credit includes a payment for a child or they have limited capability for work or work-related activity.
- Box X "was prescribed free-of-charge contraceptives" has been removed from the paper FP10/FP10DT (token).
- A new prescriber endorsement 'FS' has been introduced for 'free supply of sexual health treatment' to enable prescribers to endorse prescriptions for STIs to indicate to dispensers that the patient should not be charged.
- Full guidance on the changes is available on the NHSBSA website: **www.nhsbsa.nhs.uk/prescription-forms**

Short copy (136 words)

New FP10 prescription forms have been introduced to help eligible patients correctly claim free NHS prescriptions and avoid penalty charges.

The Department of Health and Social Care (DHSC) and the NHS Business Services Authority (NHSBSA) have updated the exemption boxes on the back of the prescription form.

It's hoped that the changes – which include new exemption box U for patients who are in receipt of Universal Credit **and meet the criteria for free help with health costs** – will reduce confusion for patients.

The new paper FP10 will be available from January 2020.

Prescribers and dispensers are encouraged to continue to use the old FP10 form until stocks run out. The NHSBSA will process both old and new versions of the form during the transition period.

Full guidance and information is available on the NHSBSA website: **www.nhsbsa.nhs.uk/prescription-forms**

Long copy (395 words)

New prescription forms have been introduced to help eligible patients correctly claim free NHS prescriptions and avoid penalty charges.

The suite of FP10 prescription forms have been changed by the Department of Health and Social Care (DHSC) and the NHS Business Services Authority (NHSBSA). The exemption boxes on the back of the prescription form(s) have been updated which will make it easier for patients to claim the exemptions to which they are entitled.

The updated FP10 forms include a new exemption box U for patients who are in receipt of Universal Credit and meet the criteria for free NHS prescriptions. Not all benefits entitle people to free prescriptions. Patients can find out if they're entitled to free NHS prescriptions, NHS dental treatment and help with other NHS costs using the **online eligibility checker**.

It's hoped that the changes will reduce will reduce confusion for patients.

(continued on next page)

The main changes are:

- A new exemption box U for patients who are in receipt of Universal Credit and meet the criteria for free help with health costs.
- Removal of box X "was prescribed free-of-charge contraceptives" from the paper FP10/FP10DT (token).
- Exemption box G 'has a War Pension exemption certificate' has been re-worded to 'Prescription Exemption Certificate issued by the Ministry of Defence'. This is to better represent the exemption certificates issued by Veterans UK and those entitled to an award under the Armed Forces Compensation Scheme (AFCS).
- Combination of the age exemption boxes A "is under 16 years of age" and C "is 60 years of age or over". These exemptions will be a single exemption category, A "is 60 years of age or over or is under 16 years of age".
- Introduction of a new prescriber endorsement 'FS' for 'free supply of sexual health treatment' to enable prescribers to endorse prescriptions for STIs to indicate to dispensers that the patient should not be charged.

The new paper FP10, and corresponding hospital outpatient prescription forms, will be put into circulation from January 2020.

Prescribers and dispensers are encouraged to continue to use the old FP10 form until stocks of it run out. The NHSBSA will process both old and new versions of the form during the transition period.

Changes are also being made to the Electronic Prescription Service (EPS) and prescribing and dispensing systems as soon as possible.

Full guidance and information is available on the NHSBSA website: **www.nhsbsa.nhs.uk/prescription-forms**

Suggested social media content

These suggested posts can be shared via your social media channels.

Paper prescription forms are changing. Exemption boxes on the back of prescription forms are being updated to make it easier for eligible patients to correctly claim free NHS prescriptions and avoid penalty charges. For more information, visit:
www.nhsbsa.nhs.uk/prescription-forms

Paper prescription forms are changing. The updated FP10 forms include a new exemption box U for patients who are in receipt of Universal Credit and meet the criteria for free help with health costs. For more information, visit:
www.nhsbsa.nhs.uk/prescription-forms

New prescription forms include an exemption box for patients in receipt of Universal Credit who meet the criteria for free help with health costs. Not all benefits entitle people to free prescriptions. Find out if you are using the online checker:
www.nhs.uk/checkbeforeyoutick

Paper prescription forms are changing. Exemption box G 'has a War Pension exemption certificate' has been re-worded to better represent the exemption certificates by Veterans UK and the Armed Forces Compensation Scheme:
www.nhsbsa.nhs.uk/prescription-forms

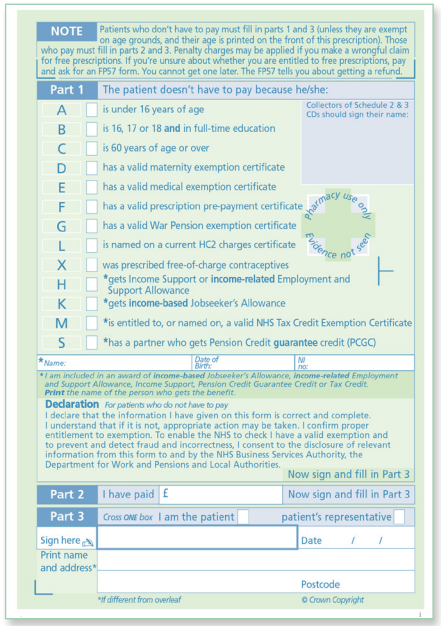
Paper prescription forms are changing. Age exemption boxes A ("is under 16 years of age") and C ("is 60 years of age or over") have been combined into one single exemption category, A "is 60 years of age or over or is under 16 years of age"
www.nhsbsa.nhs.uk/prescription-forms

Images

Images are available to download from the NHSBSA website, including:

- Example of the current FP10 paper prescription form
- Example of the new FP10 paper prescription form

Current FP10 form



NOTE Patients who don't have to pay must fill in parts 1 and 3 (unless they are exempt on age grounds, and their age is printed on the front of this prescription). Those who pay must fill in parts 2 and 3. Penalty charges may be applied if you make a wrongful claim for free prescriptions. If you're unsure about whether you are entitled to free prescriptions, pay and ask for an FP57 form. You cannot get one later. The FP57 tells you about getting a refund.

Part 1 The patient doesn't have to pay because he/she:

- A is under 16 years of age
- B is 16, 17 or 18 **and** in full-time education
- C is 60 years of age or over
- D has a valid maternity exemption certificate
- E has a valid medical exemption certificate
- F has a valid prescription pre-payment certificate
- G has a valid War Pension exemption certificate
- L is named on a current HC2 charges certificate
- X was prescribed free-of-charge contraceptives
- H *gets Income Support or **income-related** Employment and Support Allowance
- K *gets **income-based** Jobseeker's Allowance
- M *is entitled to, or named on, a valid NHS Tax Credit Exemption Certificate
- S *has a partner who gets Pension Credit **guarantee** credit (PCGC)

Collectors of Schedule 2 & 3 CDs should sign their name:

Pharmacy use only Evidence not seen

*Name: Date of Birth: NI no:

*I am included in an award of **income-based** Jobseeker's Allowance, **income-related** Employment and Support Allowance, Income Support, Pension Credit Guarantee Credit or Tax Credit. **Print** the name of the person who gets the benefit.

Declaration *For patients who do not have to pay*
I declare that the information I have given on this form is correct and complete. I understand that if it is not, appropriate action may be taken. I confirm proper entitlement to exemption. To enable the NHS to check I have a valid exemption and to prevent and detect fraud and incorrectness, I consent to the disclosure of relevant information from this form to and by the NHS Business Services Authority, the Department for Work and Pensions and Local Authorities.

Now sign and fill in Part 3

Part 2 I have paid £ Now sign and fill in Part 3

Part 3 Cross ONE box I am the patient patient's representative

Sign here Date / /

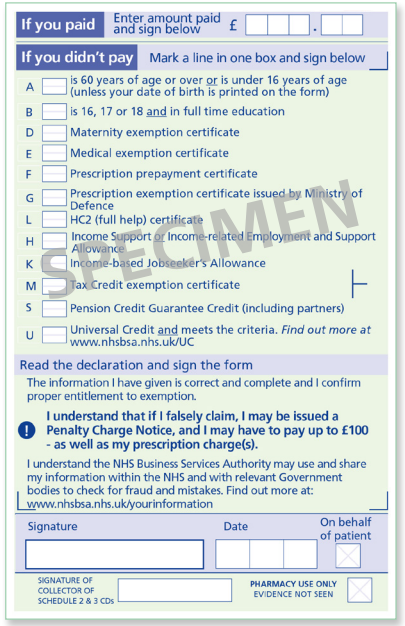
Print name and address*

Postcode

*If different from overleaf © Crown Copyright

Download

New FP10 form



If you paid Enter amount paid and sign below £ .

If you didn't pay Mark a line in one box and sign below

- A is 60 years of age or over or is under 16 years of age (unless your date of birth is printed on the form)
- B is 16, 17 or 18 and in full time education
- D Maternity exemption certificate
- E Medical exemption certificate
- F Prescription prepayment certificate
- G Prescription exemption certificate issued by Ministry of Defence
- L HC2 (full help) certificate
- H Income Support or Income-related Employment and Support Allowance
- K Income-based Jobseeker's Allowance
- M Tax Credit exemption certificate
- S Pension Credit Guarantee Credit (including partners)
- U Universal Credit and meets the criteria. *Find out more at* www.nhsbsa.nhs.uk/UC

Read the declaration and sign the form

The information I have given is correct and complete and I confirm proper entitlement to exemption.

I understand that if I falsely claim, I may be issued a Penalty Charge Notice, and I may have to pay up to £100 - as well as my prescription charge(s).

I understand the NHS Business Services Authority may use and share my information within the NHS and with relevant Government bodies to check for fraud and mistakes. Find out more at: www.nhsbsa.nhs.uk/yourinformation

Signature Date On behalf of patient

SIGNATURE OF COLLECTOR OF SCHEDULE 2 & 3 CDs

PHARMACY USE ONLY EVIDENCE NOT SEEN

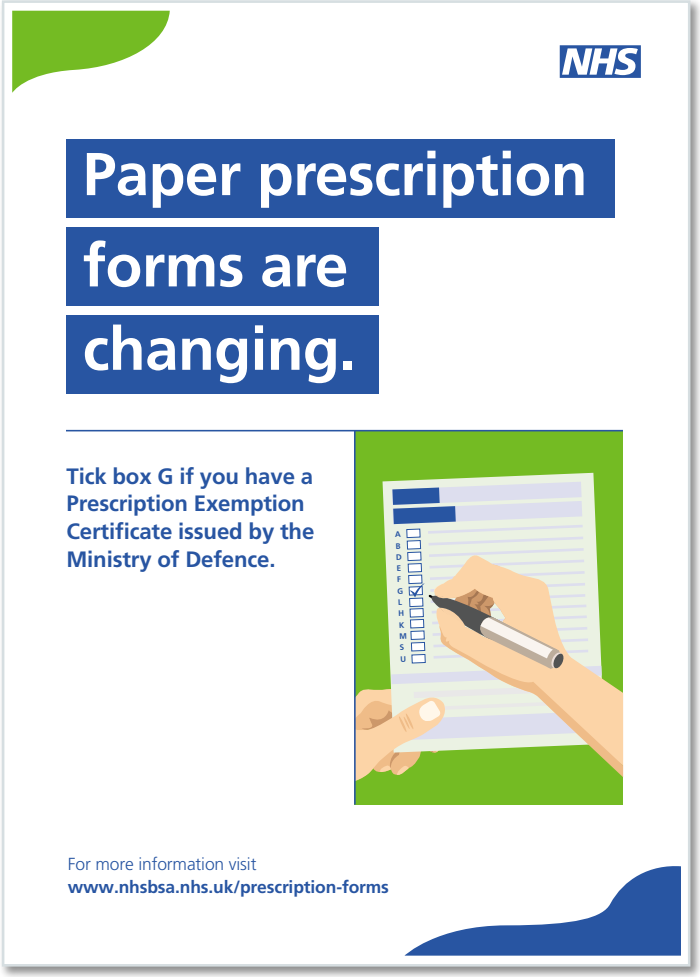
SPECIMEN

Download

Printable posters

A patient-facing printable poster is available to download.
The poster can be displayed in waiting rooms and high footfall areas when your pharmacy or practice starts using the new forms.

Download



Digital resources

You can download digital resources to use across your digital platforms, including websites, social media channels and waiting rooms display screens when your pharmacy or practice starts using the new forms.

Static screen images

Download

Social media images

Download

Contact

If you have any questions, comments or receive any media enquiries, please contact the NHSBSA communications team:

nhsbsa.communicationsteam@nhs.net