

Minutes of the PSNC Service Development Subcommittee meeting

held on Wednesday 27th November 2019

at 14 Hosier Lane, London, EC1A 9LQ

Present: Richard Bradley, Clare Kerr, Sunil Kochhar, Faisal Tuddy, Prakash Patel, Gary Warner (Chair),

In attendance: Fin McCaul, Indrajit Patel, Lucy Morton-Channon, Adrian Price, Rosie Taylor, Helen Pinney, Alastair Buxton, Sue Killen, Luvjit Kandula, Mark Griffiths, Jas Heer, Janice Perkins, Jay Patel, Marc Donovan, Gordon Hockey, Anil Sharma, David Broome, Mark Burdon, Peter Cattee, Mike Dent, Sam Fisher, Stephen Thomas, Has Modi, Simon Dukes

Item 1 – Welcome from Chair

Item 2 – Apologies for absence

2.1. None.

Item 3 – Conflicts or declarations of interest

3.1. Janice Perkins declared an interest as the Chair of the Community Pharmacy Patient Safety Group. Gary Warner declared that he is a Managing Partner at Pinnacle Health Partnership LLP and the organisation is providing IT support for a limited time for CPCS.

Item 4 – Minutes of the last meeting

4.1. The minutes of the subcommittee meeting held on 4th September 2019 were agreed.

Item 5 – Actions and Matters arising

5.1. All actions had been completed.

Item 6 – Community Pharmacist Consultation Service

6.1 Alastair Buxton advised that the implementation of the service had gone very well. He acknowledged that there had been some snags, which was expected, but the number of challenges were relatively low compared to initial expectations. The latest figures show that 10,147 contractors have signed up to provide the service, which is very impressive. NHSE&I are also very pleased with how the service has been implemented

6.2 Alastair Buxton also highlighted the work of the Urgent Care Delivery and Implementation Group and that they had provided a lot of support for the implementation of the service.

6.3 Mark Burdon highlighted that there will be further opportunities for training next year, which is CPD rather than a contractual requirement of the service. The feedback so far, has been that the

CPPE training has been very well received.

- 6.4 Faisal Tuddy highlighted their struggle with reaching the locum population and this was acknowledged as an ongoing issue. Helen Pinney will be sending out further communications to the locum agencies and it was agreed that this issue would require ongoing work.
- 6.5 Clare Kerr noted that the UCDIG will continue to meet for the next six months and asked the committee to feed back any issues to her, Alastair Buxton or Mark Burdon so these could be considered at the meetings.
- 6.6 Jas Heer asked about the risk of the service prompting people to bypass NHS 111 and just go straight to the pharmacy. Alastair Buxton advised that data capture to address this issue was being considered with DHSC and NHSE&I and a time and motion study may be conducted to collect data.
- 6.7 Fin McCaul enquired about the IT funding and specification for the service from 1st April 2021. Alastair Buxton advised that funding for contractors will be discussed as part of negotiations for 2021/22. It was unlikely that a formal IT specification would be developed, but PSNC would shortly publish a dataset for the service, which would support the development of IT systems to support the service. Various standards, such as the ITK and those developed by the Professional Record Standards Body would also need to be applied by IT developers.

Item 7 – Pharmacy Quality Scheme for 2020/21

- 7.1 Alastair Buxton provided a verbal update on the recent discussions with NHSE&I and DHSC, including the approach to be taken to the 2020/21 scheme.
- 7.2 Alastair Buxton then worked through NHSE&I's proposed criteria for the 2020/21 PQS and committee members provided comments on the different criteria.

Item 8 – Hepatitis C Testing Service

- 8.1 The subcommittee considered the paper and the draft service specification and provided feedback.

Item 9 – Nationally directed clinical audit

- 9.1 The subcommittee considered the audit proposal from NHSE&I and agreed the proposal. Further work was required to develop the audit documentation.

Item 10 – Public health campaigns for 2020/21

- 10.1 The subcommittee considered the list of proposed campaign topics and other potential topics. Six topics were agreed as PSNC's preferences for further discussion with NHSE&I.

Item 11 – Medicines optimisation services and the Medicines reconciliation service

- 11.1 The information in the agenda was noted and the subcommittee considered the draft medicines

reconciliation service specification, providing feedback.

- 11.2 A discussion was held around whether there could be a core dataset which hospitals provide to contractors; Gary Warner explained that currently each hospital already engaged in a post-discharge service is providing different information to pharmacy teams.

Item 12 – Pharmacy Integration Fund CVD case finding pilot

- 12.1 The information in the agenda was noted.

Item 13 – Vaccination and Immunisation Review

- 13.1 The information in the agenda was noted.

Item 14 – NICE Quality Standard submission

- 14.1 The information in the agenda was noted.

Item 15 – Update on NHS IT projects

- 15.1 The information in the agenda was noted.

- 15.2 Gary Warner highlighted that PSNC, with the Community Pharmacy IT Group, has launched a survey to gather the views of community pharmacy teams about their PMR systems and which enhancements they would like to see prioritised. He encouraged the committee to complete the survey which is available through a news story on the PSNC website (<https://psnc.org.uk/our-news/pharmacy-systems-enhancements-survey/>).

Item 16 – Any other business

- 16.1 None.