Day audit started _____ Time taken to complete (to the nearest quarter of a day)_____

First contact with patient		Time		Type of consultation			Presenting Complaint					Outcome										What would the patient have done if they hadn't contacted the pharmacy?					Consultation Time (mins)		Rate your confidence in the advice that you provided (1=low; 5=high)
														Referral					Signposting										
Pharmacist	Non-Pharmacist	Before 18:00	After 18:00	Phone	Face to Face	Online	Responding to Symptoms	Healthy Living Advice	Referred in via a pharmacy service	A known medical condition or medicine	Other	Appropriate advice given only	Appropriate advice given and sale of a medicine	Pharmacist (if applicable)	Pharmacy service (EHC/ NRT/Flu etc)	Surgery	Out of hours / Minor Injury / A&E	Other	Other health support agency	Other social care support	Not done anything else	GP Surgery	A&E / Walk in centre	Accessed NHS111	Other	Pharmacist	Non-pharmacist	