



# The Independent Review of Contractor Representation and Support: Next Steps

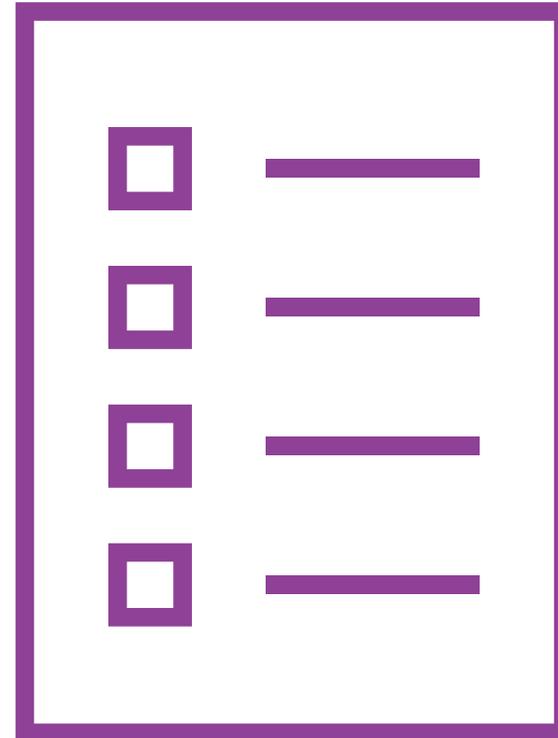
PSNC Chief Executive, Simon Dukes





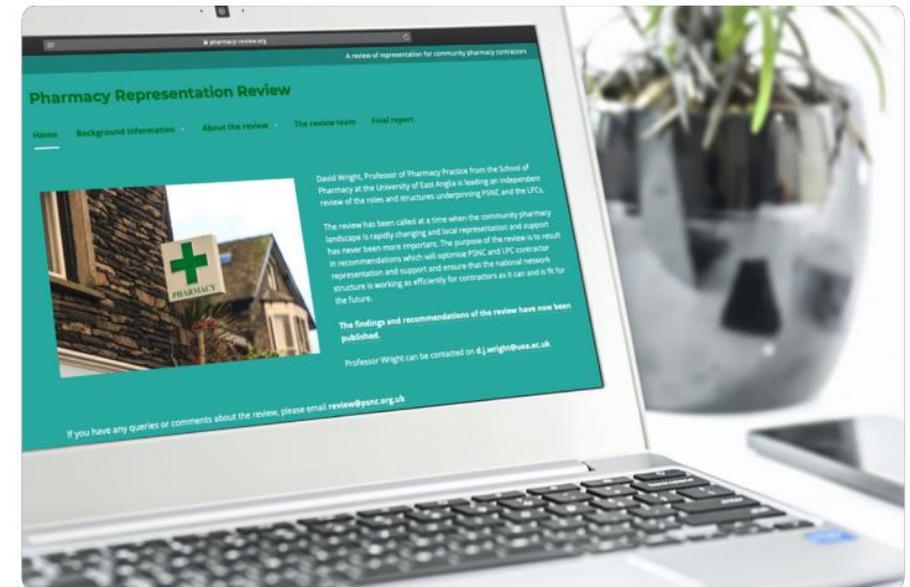
# Contractor Webinar

- Overview of the review
- July LPC and PSNC meeting
- Reaction to the review
- Next steps
- Getting involved



# Findings of the Independent Review

- Academic research team led by Professor David Wright
- 33 recommendations for the future:
  - rebranding as Community Pharmacy England/locality
  - a new integrated LPC/PSNC structure
  - an employed national Negotiating Team
  - one shared vision for the sector and a services Innovation hub
  - standardised governance
- Learn more at: [pharmacy-review.org](http://pharmacy-review.org)
- Also Professor Wright's webinar: [see link in resources box opposite](#)



# The July LPC and PSNC Meeting

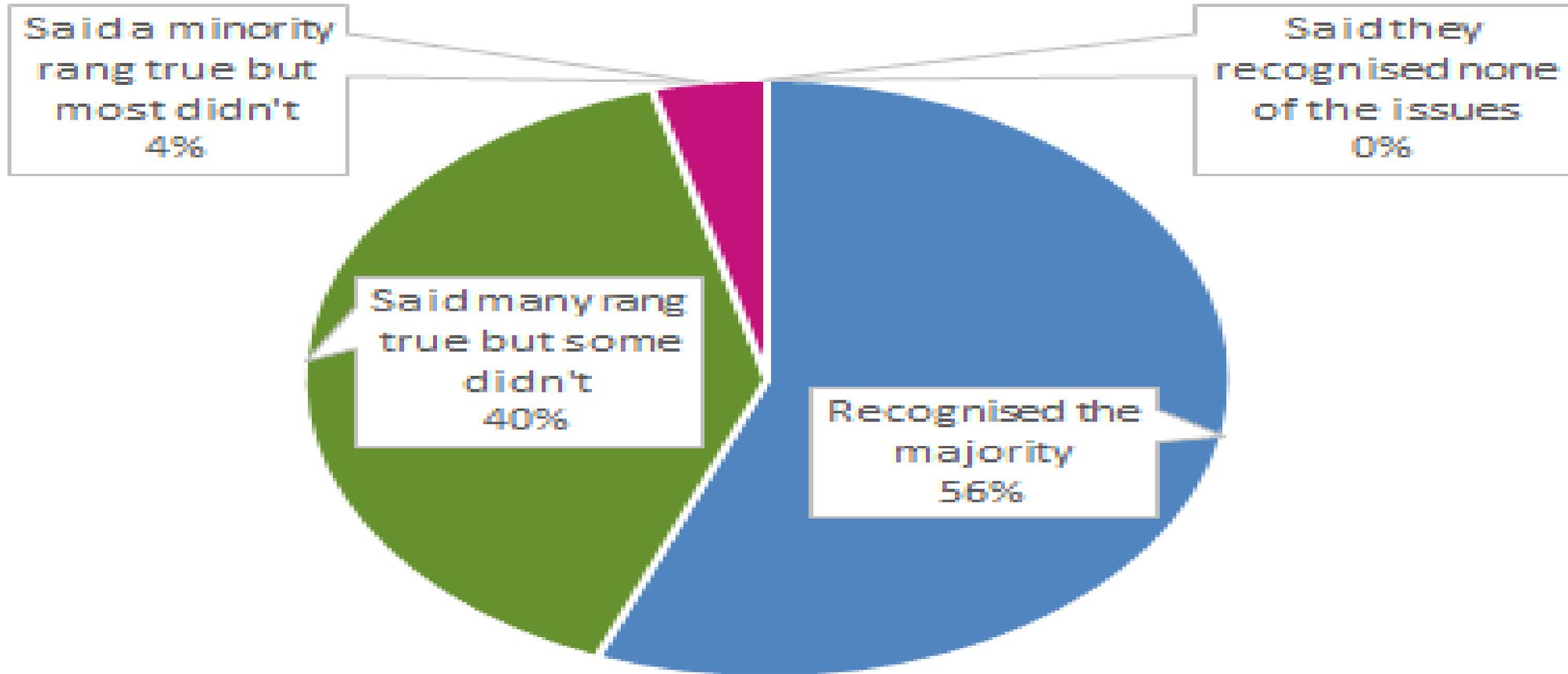


- Almost 180 LPC and PSNC delegates
- Lots of questions and challenge for Professor Wright
- Recognition of the issues...
- ... and appetite for change
- But much to be done to agree on what that change might look like



# Initial LPC and PSNC Views on the Review

Delegates were asked about the issues identified in the review\*

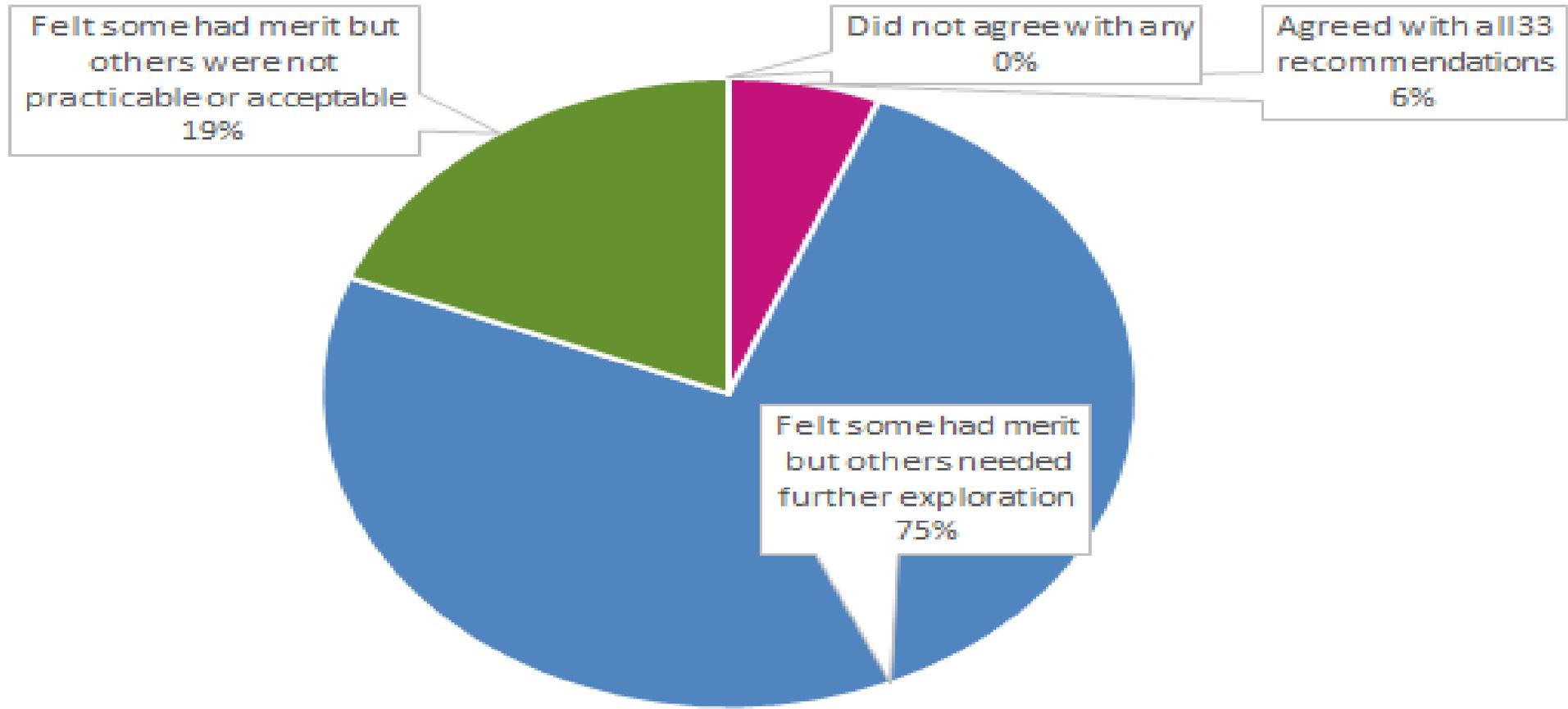


*\*These included issues with governance and the need for contractors to have their voices heard*



# Initial LPC and PSNC Views on the Review

Delegates were asked about the 33 recommendations made for the future:



# Feedback on Next Steps

- A possible way forward was the creation of an LPC/PSNC working group to review the recommendations and work on proposals in time for the September LPC Conference
- Responses indicated:
  - A keenness to work together
  - Consensus on many of the issues
  - Queries around governance and finance
  - Some challenges and differences of opinion
  - Recognition of the huge amount of work to do



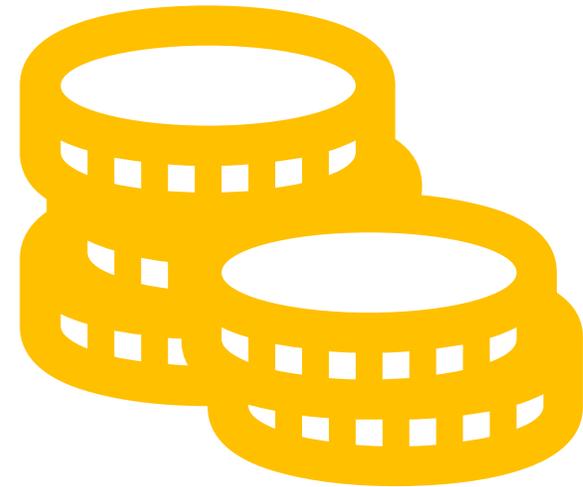
# What Happens Next

- Further reflection on the findings of the report
- I have posed four key questions for us all to consider
- LPCs and PSNC are discussing these over the summer
- I would welcome contractor views tonight or later this month



# Question 1. How should we fund the process?

- There are many questions about costs and resources
- The review highlighted the inability of PSNC to do additional work without more resource, and LPCs have concerns also
- The review needs considerable further work to explore its findings properly
- This work needs to be a joint endeavour, and it requires funding



## Q2. How should we explore the review's findings and recommendation together?



- Much work is required to assess which recommendations might (or might not) be taken forwards
- How could we form a working group or other vehicle to do this?
- What does that working need to consider and deliver?



# Question 3. How should we manage this from a governance perspective?



- We will need clear decision-making processes going forwards
- How will we manage this and any future transformation from a governance perspective?
- How we will ensure transparency and inclusivity?



# Question 4. What should we do to ensure that contractors have ultimate oversight?



- This must be a contractor-led process
- That includes contractors of all sizes and business models
- How can we give contractors ultimate oversight of this process?



# How to Share Your Views

- Submissions are being requested from LPCs, contractors and other pharmacy contractor organisations
- Please submit comments to [review@psnc.org.uk](mailto:review@psnc.org.uk) no later than **COP Monday 31st August**
- PSNC will publish a statement ahead of the deadline



# Moving Forwards in the Autumn

- A PSNC/LPC working group will oversee the collation of all feedback
- Results will first be presented to the LPC Conference on 16th September
- Following that Conference we can review together once again





# Summary

- We need your submissions on:
  1. How should we fund the process?
  2. How should we explore the review's findings and recommendations together?
  3. How should we manage this from a governance perspective?
  4. What should we do to ensure that contactors have ultimate oversight?
- Please submit comments to [review@psnc.org.uk](mailto:review@psnc.org.uk) no later than **COP Monday 31st August**