CP ITG: digital vision overview

Community Pharmacy IT Group

Community Pharmacy IT Group (CP ITG) gathered views and priorities within four NHSX missions areas.

Interoperability and security

(a) Records: SCR with Additional Info, Local Health and Care Records (LHCRs) and other records integrate with pharmacy systems so that pharmacy 'reading and writing' supports services to patients, reduces clinical risk and reduces patients' need to repeat information.

(b) Standards: Pharmacy systems use standards set out by PRSB, NHS Digital and others, for notifications from and to pharmacy systems (e.g. flu vaccination; referral from/to hospital/NHS111/GP; medicines statuses; and doses), and for integration with any LHCR or other record.

Reducing burden

(a) Easy sign-in: Systems use single sign-on/biometrics to reduce time spent logging in and out of many systems.

(b) Usable and seamless tech: Future technology is usable, paperless, user-tested, and eases workload. Systems integrate notifications, messages and appointments, to support referral from/to Hospital/GP/111 etc.

Good use of digital

(a) Iterative: EPS, NHS IT, and pharmacy IT continues to keep improving

(b) Service led: Pharmacy IT and systems are fit for purpose for patient contractual five-year framework services. Published portable NHS technical requirements enable supplier preparation and competition. *CPCF*

(c) Systems enables the best care for all: Patient-focused pharmacy systems reduce double keying. Pharmacy has IT to support face-to-face or remote care (including video consultation) options.

Patient tools

(a) More patient tool usage and tools should be usable and inclusive.

(b) Patients toggle whether to share info with their nominated pharmacy.

(c) Patient data standards set out by PRSB and others.

See also: the full list or summary list.

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